

# Milestone Caravan Park

Great North Road  
Cromwell  
Newark  
Nottingham  
NG23 6JE

## Access Statement

## **ACCESS STATEMENT**

We strive to ensure that all visitors can enjoy the accommodation, amenities and surroundings within Milestone Caravan Park. Our aim is to assist you in any way possible, should you require assistance whilst planning your stay or whilst on site we will be pleased to help you.

We can post a copy of this access statement if required.

### **Pre-Arrival**

We cater for touring caravans, motorhomes and campervans, our holiday homes are privately owned.

We have an easily accessible website and our brochure for touring pitches is clear and concise,

We have two dedicated disabled pitches please let us know before booking if you require one.

We offer telephone and email contact with our customers.

### **Arrival and Parking Facilities**

The Park Reception area has a mixed tarmac, gravelled and flagged paths

On arrival please registered at reception, guests have to access the park via a barrier operated by a barrier access card but can also be operated by staff members if required.

### **Main Entrance & Reception**

Access to reception is directly at the entrance to the park with level access and doorway having ample access for wheelchair users. Seating is available in our Reception area.

Accessible parking is available on our late arrival pitches outside reception for use whilst in reception

Office hours from late March to 31st October Monday – Thursday 8.45 am – 5.30pm (Office closes 7pm Friday) Saturday & Sunday 8.45am - 5pm (times may be short in the in Winter)

### **Public Areas – General**

Tarmac roads service all parts of the caravan park, with a park speed limit restricted to 5mph

There are benches placed around the park

Waste disposal points are located throughout the park, recycling facilities attached with clearly labelled bins. The wheelie bins are 1.25 metres in height.

### **Facilities**

The park has two toilet blocks, one near to the reception/entrance and the other centrally located within the park. The paths leading to the toilet blocks are level tarmac path.

There are separate disabled facilities in each toilet block with shower and washroom including shower, sink, toilet, having grab handles.

Laundry room having one top loading washing machine, one front loading dryer and handwash sink

Washer takes 3 x £1 coins – Dryer £1 coin \*correct at time of publish

Pot wash located in both toilet blocks having two sinks in both, for pot washing and veg preparation.

The washing up sinks are 90cm in height.

### **Touring Area**

Touring pitches are 80% hard standing the rest being grass, all hardstanding pitches a gravelled

Chemical disposal point is 95cm in height and are located in various points around the site

**General**

All dogs are welcome but must always be kept on a lead at all times whilst on the park

Nearest bus stop is 50 metres in centre of village

Maps of the park and local area are available at Park Reception

We have an Information hut available on site

If Emergency services are required please dial 999 and inform them of your pitch number, make sure someone meets them at the barrier to avoid any delay in assisting the patient.

Also, wherever possible call the park reception to advise a member of staff.

**Departure**

On departure guests have to exit the park via a barrier operated by a barrier access card.

Your barrier card can be returned at a collection box attached to the exit barrier card point or returned to reception